

Home Performance with ENERGY STAR® Program



**SAVE UP TO
\$4,300**



HOME PERFORMANCE
WITH ENERGY STAR®
PROGRAM

Get valuable Pepco rebates by making recommended energy-efficient upgrades in your home.

OVERVIEW

With our Home Performance with ENERGY STAR Program, you can maximize your home's energy performance and save money with rebates up to \$4,300 on energy-saving upgrades.* Benefits can include:

- Reduced energy use and monthly energy costs
- A more comfortable living environment
- Improved air quality inside your home
- Resource conservation and reduced greenhouse gas emissions

On the following pages, we'll guide you through the process in a few simple steps. You'll see how improvements throughout your home can work together to give you the best results – improving comfort and helping to reduce monthly energy costs.

At Pepco, we are a proud local sponsor of Home Performance with ENERGY STAR, a national program administered by the U.S. Department of Energy in conjunction with the U.S. Environmental Protection Agency. Since 2002, over 330,000 homeowners have improved their homes' efficiency with whole-house solutions to improve comfort and indoor air quality while reducing energy bills. To learn more, visit energystar.gov.



*Maximum rebate amount based on the inclusion of duct sealing services and installation of HVAC equipment as part of the overall scope of work.

STEP 1

Find a Participating Contractor

Knowing what energy-efficiency improvements to make in a home and how they can work together requires special expertise. Our Home Performance with ENERGY STAR® Program features a network of independent, specially trained participating contractors who use advanced diagnostic tools to evaluate your home's energy use and identify ways you can save. To find a participating contractor, visit pepco.com/homes.

STEP 2

Schedule a Home Energy Assessment

A comprehensive Home Energy Assessment, conducted at your home by a specially trained participating contractor, will provide you with valuable information regarding the condition of your home and help you identify potential energy-saving improvements. The basic fee is \$100.** (This fee may vary based on home size, number of mechanical systems and other factors.) The assessment typically takes 2–5 hours depending on the size and complexity of your home.

Homeowner Consultation: The Home Energy Assessment begins with a consultation to help your contractor understand concerns you have about your home's energy use and comfort. During the consultation, your contractor will ask to review your utility bills from the previous 12 months (available online with My Account at pepco.com/myaccount) and will provide you with the program's Terms and Conditions.

Home Inspection: After the consultation, the contractor will complete a visual inspection of the living space, attic, crawl space/basement and exterior of your home. The contractor also will use state-of-the-art diagnostic equipment such as a blower door, which measures how much air is leaking from your home; perform combustion safety testing to identify health and safety issues in your home; and conduct other tests that comply with Building Performance Institute standards.

No-Cost Measures: To help you start saving money and energy right away, your contractor will install several items at no additional cost to you following your Home Energy Assessment. These measures may include an energy-efficient LED bulb plus CFL bulbs in a variety of styles, efficient-flow showerheads, faucet aerators, ShowerStart™ showerhead adapter, smart power strips and water heater tank wrap and pipe insulation.

STEP 3

Review Recommendations

Home Energy Assessment Report: Using special energy analysis software to combine the results of the consultation and inspection, your contractor will prepare a detailed report that includes recommended improvements and associated costs, savings and other benefits. The contractor will sit down with you to discuss this report and ensure you understand all of the details and findings.

Consider Pepco Rebates: If you proceed with eligible improvements, we can reward you with rebates of up to \$4,300 if a comprehensive scope of work is completed. See pepco.com/homes for details.* In addition, you may be eligible for other rebates if you replace certain appliances with new, energy-efficient ones. Visit pepco.com/saveenergy to learn more, or talk to your contractor. Rebate payments will only be made to the Pepco customer of record.



YOUR ENERGY COACH A RESOURCE YOU CAN RELY ON

If you have questions after getting your assessment, a third-party Energy Coach can explain your options at no cost. This trained energy expert can take you through recommended upgrades from top to bottom, providing a helpful outside perspective and valuable assistance navigating the rebate process.

To learn how an Energy Coach can help you maximize home performance and savings, call **1-443-718-4860** or email PepcoEnergyCoach@icfi.com.

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STEP 4

Sign a Contract

After you have thoroughly reviewed the recommendations and costs with your contractor, it is up to you to determine which home energy improvements you would like to complete. If you choose to go ahead with any recommended improvements, your contractor will present you with a written contract to review and sign. At this time, you should also discuss expected start and completion dates. Before signing, make sure that the contract:

- Includes details on the work you want done and equipment you want installed
- Is a fixed-price contract that cannot be changed without your written permission
- Outlines payment terms, such as the down payment amount, installment payments and due date for the final payment
- Does not include anything you do not want or understand

When you are satisfied, sign the contract and keep a copy for your records. Your contractor will submit a copy of this contract with your Rebate Application and signed Terms and Conditions Form. Work cannot begin until both you and your contractor have signed the contract.

Equipment and Labor Warranties: Your participating contractor will provide you with a written warranty on labor and materials for a minimum of one year from the date the service is completed. Installed equipment will carry the manufacturer's warranty and any optional extended warranty coverage that you select. We do not warrant the products and/or services of participating contractors and are not responsible or liable for any work performed by contractors or their suppliers.

Change Orders: Any changes to the contract require that a Change Order Form be signed by you and your contractor, dated and submitted to you before the improvements are installed – and before any adjustments are made to prices, financing terms or rebates. Exceptions may be made for special circumstances such as health and safety issues.

STEP 5

Install Energy-Saving Improvements

When it's time to have the work done, your contractor may have to visit your home on multiple days to complete the installations. At a minimum, meet with the contractor at the beginning of each day before work starts and at the end of the day to review progress.

Final Test-Out: After installation, your participating contractor will test your home to ensure the work was done properly and that the increased airtightness resulting from the improvements does not cause air quality or combustion safety problems. Any air quality or safety issues will be addressed and corrected immediately by your contractor.

Job Completion Form: The final test-out and job inspection will be documented with a Job Completion Form. DO NOT sign the Job Completion Form until all work specified on the original contract and any Change Orders is completed to your satisfaction. Your contractor will submit the Job Completion Form for verification and acceptance under program standards.***

Rebate Check: Your contractor is responsible for submitting the necessary rebate documentation on your behalf within 30 days of installation. Please allow 6–8 weeks from the date the completed application is received by us to receive your rebate check.

For more information, call 1-866-353-5798 or visit [pepco.com/homes](https://www.pepco.com/homes).

The \$100 offer is valid for homes up to 3,000 square feet with a single combustion appliance zone. Audits of larger homes or ones with multiple combustion appliance zones may cost more. Customers should discuss the cost with their selected participating contractor. *Installation Verification: We reserve the right to monitor and conduct inspections of the installation of measures and equipment listed on the Job Completion Form. We may verify compliance with the Home Performance with ENERGY STAR Program guidelines, the accuracy of project documentation and measures and equipment/system performance.

TYPICAL HOME IMPROVEMENT RECOMMENDATIONS

While recommended improvements will vary by home, below is a list of the most common home energy upgrades that can increase your comfort and help you save on monthly energy costs.



Ways We Can Help You Save After Your Home Energy Assessment

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| 1 High-Efficiency Attic Insulation | 6 High-Efficiency Water Heater |
| 2 Tight Ducts | 7 High-Efficiency Furnace |
| 3 High-Efficiency Heat Pump | 8 Combustion Safety |
| 4 High-Efficiency LED and/or CFL Bulbs | 9 High-Efficiency Air Conditioning |
| 5 ENERGY STAR Appliances | 10 Insulated Tight Ducts |

Source: energystar.gov, 2015



LEARN HOW TO START SAVING. For more about the Home Performance with ENERGY STAR Program or to find specially trained participating contractors in your area, call **1-866-353-5798** or visit **pepco.com/homes**.

